

## IT Life Cycle Services At A Glance

Create, preserve, and prolong IT equipment value, offering the flexibility of when to move to newer technology. Provide exceptional equipment uptime for complex IT infrastructures. Serve all stages of the technology life cycle from acquisition through disposal and supply single point of contact coverage of most technology products.

**Data Vista's objective is to be flexible and responsive to client's needs:**

### EQUIPMENT DISPOSAL: Marketing, Re-purposing, Recycling, Donate

- **Assessment:** analyze, recommend, when and how to dispose
- **Compliance:** Responsible Recycling (R2), ISO 14001, OSHAS 18001, Large Quantity Universal

### ASSET ACQUISITION: Sale or Lease of IT Products

- **Evaluation:** assessment of best product fit for budget and need
- **Products:** 1st and 2nd tier servers, storage, communications products



### DATA DESTRUCTION: Remove Data from Storage Through Proper Processing

- **Methods:** shred, degauss, software-based sanitization; disk drives, optical disk platters, tapes, cell phones, solid state devices
- **Compliance:** HIPAA, NIST 800-88, DoD/NISPOM 5022.22M, individual client standards

### DEPLOYMENT: Professional Resources to Reduce Expense and Risk

- **Assessment:** industry best practices, independent evaluation
- **Development:** Cisco, create network designs and implement
- **Staging:** warehousing, burn-in, configuration, shipping
- **Implementation:** project management, site surveys, installation, testing, IMAC-D

### ASSET MANAGEMENT: Gain Better Control IT Assets

- **Administration Activities:** inventory audits, relocation, space allocation
- **Status Activities:** assess operational status, remote monitor, onsite assessment

### MAINTENANCE: Life Cycle Support from Purchase Through Disposal

- **Problem Management Framework:** Identify nature of the problem, separate hardware failure from a software issue, troubleshoot, diagnose
- **Hardware Support:** onsite, remote, parts only, depot, IMAC's
- **Software Support:** patch support, download