

Data Vista Maintenance: Life Cycle support

WHY DataVista ...

With Data Vista's life cycle support model, we partner with our clients and offer them a way to extend the life of their older equipment until they are ready to upgrade.

As a third-party maintenance provider, Data Vista has developed a comprehensive maintenance program that provides a single point of accountability for a customer's Storage, Systems, and Network support and maintenance needs.

Leveraging existing service capabilities that have been in place since 1994, Data Vista can support equipment from companies such as NetApp, Data Domain, Cisco, Legacy Sun, HDS, EMC, Hewlett-Packard, Fujitsu, Brocade, Oracle, Dell, IBM, 3PAR, Supermicro, StorageTek, Quantum and many others.

When a problem occurs, it doesn't matter whose equipment is at fault; Data Vista will take responsibility for fixing it. Under defined service levels, the customer chooses what best meets their needs.

The methodology of this program leverages the Data Vista infrastructure and strategic partnerships to provide our engineers with access to training, parts, and Tier 3 support on third-party equipment. We continually invest in developing the tools needed to work on equipment.

DataVista

- ✓ Assist in evaluating your hardware products' lifecycle
- ✓ Make unbiased recommendations for OEM Vs. Third-party support
- ✓ Provide 24x7 Expert Service
- ✓ Tested Spare Parts – Always in stock
- ✓ Coverage for EOSL and Post-Warranty NetApp Hardware
- ✓ Re-purposing of retired inventory to help reduce maintenance cost
- ✓ Full ITAD capabilities and Secure Data Destruction of older equipment

Data Vista third-party support service covers equipment nearing or has reached the manufacturer's equipment End of Life to maximize your return on investment and better plan the next upgrade.

Data Vista closely monitors and reviews equipment models from the original equipment manufacturers to determine if this equipment is a good candidate for third-party maintenance support.

Data Vista ensures that the necessary processes are in place to support the equipment per the manufacturer's standards. The timing of parts availability, training, and backline support are just some critical needs to do support correctly.

It is important to note that only the manufacturer of an operating system or firmware can supply license upgrades or version changes to a client.

Call **800-797-3527** or email **sales@datavista.com** today for **pricing**
Secure Sustainable ITAD Solutions and Data Destruction Strategies

EXPERT SERVICE + IN STOCK SPARE PARTS + REAL TIME LOGISTIC
= DataVista COST SAVINGS

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NJDEP
Quantity Universal
Waste Handler

R2:V3 (Responsible Recycling)
ISO: 14001:2-15 | ISO45-1:2018 | ISO 9001: 2015
ASCDI ITAD Electronics Recycler
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